



## Hosting Agreement

### **Hosting Terms**

- The client will be responsible for webhosting that will be billed on one of the following terms: monthly, quarterly, semi-annually, or annually.
- The webhosting plan's start date will be the date of the first consultation (if this agreement is coupled with a website design agreement).
- Webhosting must be paid in advance of receiving service.
- Synergy Incorporated must receive written consent from the Primary Contact on account in order for a hosting agreement to be cancelled or discontinued.
- Once a "term of service" begins, the client is responsible to pay for that term of hosting; exceptions may be made based on usage, but are at the sole discretion of Synergy Incorporated.

### **Streaming Bandwidth & Streaming Hosting Plans**

- Streaming bandwidth is defined as any bandwidth usage caused by files larger than 10MBs in size (for example: video/music streaming, podcasting, or file sharing/downloading)
- If the client exceeds their allotted amount of streaming bandwidth for the month, they will be charged an additional \$50 per 10gigs of bandwidth

### **Terms of Free Domain Registration / Renewal Offer**

- Free domain registration is only good on a new domain registration or a renewal on a domain the client already owns
- Free domain registration is only valid if the client is willing to have the domain purchased / renewed under Synergy Incorporated's domain registrar account
- The client will not be given access to the domain management panel, but will be permitted to transfer out any time after the first 60 days of registration (time limit set by the domain registrar)
- Offer only good on registrations up to \$15/domain
- Offer only redeemable on domains registered/renewed after the hosting account's start date
- If the client downgrades or cancels their hosting plan within 1 year of the free domain registration, the client will be obligated to pay the cost of the domain name(s) registered/renewed




### **Bandwidth Abuse Policy**





- Synergy Incorporated reserves the right to limit bandwidth at any time when bandwidth abuse is detected

### **Late or Delinquent Payment**

- If the client's monthly hosting fee has not been received in full by the due date, Synergy Incorporated reserves the right to suspend the hosting account until the hosting fee has been paid in full.
- Synergy Incorporated will typically hold implementing account suspension until 10 days has elapsed from the due date, but reserves the right to implement suspension sooner.
- Synergy Incorporated reserves the right to charge a late fee up to 10% of the cost of the hosting plan if the client is continually late on payment each month

**Webhosting Plans**

 <p><b>SynergyHost Personal</b> \$20 per month FREE SETUP!</p>	 <p><b>SynergyHost Business</b> \$30 per month FREE SETUP!</p>	 <p><b>SynergyHost Enterprise</b> \$40 per month FREE SETUP!</p>
<ul style="list-style-type: none"> <li>• 1GB Space</li> <li>• 1GB Streaming Bandwidth*</li> <li>• 5 Users w/ Email (POP3, IMAP, Webmail)</li> <li>• 0 Parked Domains</li> <li>• 2 MySQL Databases</li> <li>• CGI, PHP, SSL, and Frontpage Support</li> <li>• Website Traffic &amp; Usage Statistics</li> <li>• 98% Uptime (calculated by an independent company)</li> </ul>	<ul style="list-style-type: none"> <li>• 3GB Space</li> <li>• 1GB Streaming Bandwidth*</li> <li>• 10 Users w/ Email (POP3, IMAP, Webmail)</li> <li>• 2 Parked Domains</li> <li>• 6 MySQL Databases</li> <li>• CGI, PHP, SSL, and Frontpage Support</li> <li>• Website Traffic &amp; Usage Statistics</li> <li>• 98% Uptime (calculated by an independent company)</li> <li>• 1 FREE Domain Registration** (every 12 months) (requires 1yr contract for eligibility)</li> </ul>	<ul style="list-style-type: none"> <li>• 5GB Space</li> <li>• 1GB Streaming Bandwidth*</li> <li>• 20 Users w/ Email (POP3, IMAP, Webmail)</li> <li>• Unlimited Parked Domain Names</li> <li>• 10 MySQL Databases</li> <li>• CGI, PHP, SSL, and Frontpage Support</li> <li>• Website Traffic &amp; Usage Statistics</li> <li>• 98% Uptime (calculated by an independent company)</li> <li>• 3 FREE Domain Registrations** (every 12 months) (requires 1yr contract for eligibility)</li> </ul>

 <p><b>SynergyHost Ultimate</b> \$100 per month FREE SETUP!</p>	 <p><b>SynergyHost Ultimate</b> \$175 per month FREE SETUP!</p>	 <p><b>SynergyHost Ultimate</b> \$260 per month FREE SETUP!</p>	 <p><b>SynergyHost Ultimate</b> \$375 per month FREE SETUP!</p>
<ul style="list-style-type: none"> <li>• 7GB Space</li> <li>• 25gb Streaming Bandwidth*</li> <li>• 30 Users w/ Email (POP3, IMAP, Webmail)</li> <li>• Unlimited Parked Domain Names</li> <li>• 15 MySQL Databases</li> <li>• CGI, PHP, SSL, and Frontpage Support</li> <li>• Website Traffic &amp; Usage Statistics</li> <li>• 98% Uptime (calculated by an independent company)</li> <li>• 3 FREE Domain Registrations** (every 12 months) (requires 1yr contract for eligibility)</li> </ul>	<ul style="list-style-type: none"> <li>• 9GB Space</li> <li>• 50gb Streaming Bandwidth*</li> <li>• 50 Users w/ Email (POP3, IMAP, Webmail)</li> <li>• Unlimited Parked Domain Names</li> <li>• 20 MySQL Databases</li> <li>• CGI, PHP, SSL, and Frontpage Support</li> <li>• Website Traffic &amp; Usage Statistics</li> <li>• 98% Uptime (calculated by an independent company)</li> <li>• 3 FREE Domain Registrations** (every 12 months) (requires 1yr contract for eligibility)</li> </ul>	<ul style="list-style-type: none"> <li>• 11GB Space</li> <li>• 75gb Streaming Bandwidth*</li> <li>• 70 Users w/ Email (POP3, IMAP, Webmail)</li> <li>• Unlimited Parked Domain Names</li> <li>• 25 MySQL Databases</li> <li>• CGI, PHP, SSL, and Frontpage Support</li> <li>• Website Traffic &amp; Usage Statistics</li> <li>• 98% Uptime (calculated by an independent company)</li> <li>• 3 FREE Domain Registrations** (every 12 months) (requires 1yr contract for eligibility)</li> </ul>	<ul style="list-style-type: none"> <li>• 13GB Space</li> <li>• 125gb Streaming Bandwidth*</li> <li>• 90 Users w/ Email (POP3, IMAP, Webmail)</li> <li>• Unlimited Parked Domain Names</li> <li>• 30 MySQL Databases</li> <li>• CGI, PHP, SSL, and Frontpage Support</li> <li>• Website Traffic &amp; Usage Statistics</li> <li>• 98% Uptime (calculated by an independent company)</li> <li>• 3 FREE Domain Registrations** (every 12 months) (requires 1yr contract for eligibility)</li> </ul>

**WebHosting Plan Selection / Terms of Agreement**

<u>Client Information</u>	<u>Hosting Agreement</u>
Client/Business Name: _____	Website URL(s): _____
Contact Name: _____	_____
Address: _____ _____	_____
Phone: _____	Hosting Plan Selected: _____
Cell #: _____	Start Date: _____
Fax #: _____	<input type="checkbox"/> I wish to elect to pay by the month.
Email: _____	<input type="checkbox"/> I wish to elect to pay by the quarter.
	<input type="checkbox"/> I wish to elect to pay semi-annually.
	<input type="checkbox"/> I wish to elect to pay annually.
	Payment will be due on the _____.

The undersigned agrees to the terms of this agreement on behalf of his or her organization and acknowledges that they have the proper authority to sign and enter into such an agreement.

**Company Owner/Officer** (authorized signature):

x \_\_\_\_\_ Position/Title \_\_\_\_\_ Date \_\_\_\_\_

**Project manager (as designated by the Client)** (authorized signature):

x \_\_\_\_\_ Position/Title \_\_\_\_\_ Date \_\_\_\_\_

**Representative/Employee of Synergy Incorporated** (authorized signature)

x \_\_\_\_\_ Position/Title \_\_\_\_\_ Date \_\_\_\_\_